Webster Vienna Training Scholarship (WVTS):
Project Proposal

Department: Information Technology
Term: Fall 2020
Estimated weekly workload in hours: 20
Scholarship Amount: 100 % of one UG/GR 3-credit course

Project Title: Classroom technology management, faculty training and support
Project Leader: Roman Himetzberger
WVTS Supervisor (if different than Project Leader): Michael Postmann

Project Outputs: (i.e. what will be the final products of this WVTS? Please specify the product of this Project that the student is expected to complete and provide a deadline.)

<table>
<thead>
<tr>
<th>Project Outputs</th>
<th>Deadline</th>
<th>Percentage of Time Spent on Responsibilities (equaling 100%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identify reoccurring technology-related incidents, develop documentation and make improvement recommendations based on the incidents inventory after the 8-week period</td>
<td>On-going</td>
<td>40%</td>
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<tr>
<td>Incident and needs-based classroom technology support and faculty training</td>
<td>On-going</td>
<td>40%</td>
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<tr>
<td>Additional tasks within the project framework as required</td>
<td>On-going</td>
<td>20%</td>
</tr>
</tbody>
</table>

Qualifications needed to accomplish tasks and responsibilities:
- Technology affinity
- Customer-service attitude
- Well organized